

SmartBoard Troubleshooting Tips

1) Is the screen off center on the SmartBoard?

Start by adjusting the screen resolution on your laptop. For windows computers, right click on the desktop and click "Screen Resolution". Lowering the resolution often fixes the alignment on the board.

2) Are the colors displayed on the board funky?

Make sure that the cable is securely plugged in to your laptop. Use the screws to secure the VGA cable.

3) Are you having trouble moving the mouse/using a certain color marker?

Make sure that all of the markers and the eraser are in their designated spots on the SmartBoard interface. If you do not have markers or erasers, check out a kit at the Circulation Desk.

4) Is the SmartBoard program not starting on your laptop?

Try unplugging the USB cable and restarting the computer. After the computer boots, plug the USB in again. Make sure to install the SmartBoard program to your laptop then.

If you've attempted one of these fixes and the problem persists,

call the Circulation team at 360-3084.